

Travel guide for volunteers at UEFA EURO 2020

Thank you very much for volunteering at UEFA EURO 2020. It's bound to be a fantastic event! Train travel to your volunteering shifts is free with your ScotRail Smartcard.



Registering for free travel

Don't have a Smartcard already?
Don't worry, you can order a photo Smartcard for free here.
www.scotrail.co.uk/smartcard

If you've already got a Smartcard, or once your new one arrives, please email euro2020travel@scotrail.co.uk stating your name and the 18 digit code from your Smartcard (starts 633597) along with your **First Name, Surname and Postcode**.*

Once we have your information, we'll set you up and send you an email letting you know how and when you can activate your free travel on your Smartcard.

When you travel

Once you're all set up you must tap your Smartcard every time you travel. Tap it on the go at a platform validator, ticket gates or with the ticket examiner on board the train.

Your free travel will expire at the end of the volunteer period and will do so automatically - you don't need to do anything. After the tournament, hang onto your Smartcard so you can use it whenever you travel by adding tickets to it.

ScotRail may routinely check the usage during the volunteer period to ensure that it's not being misused. If inappropriate use is suspected, ScotRail reserve the right to withdraw the ticket from the holder.

We're looking forward to welcoming you on board and hope you enjoy your experience at UEFA EURO 2020.

*ScotRail will keep the personal data secure, only use such personal data for the purposes of allocating the travel cards and will not use it for any other purposes. Won't share the personal data with any third parties, other than for the purposes of allocating the travel cards and will return or delete the personal data upon request.

